



DTE Energy HVAC Program: Requirements for Homes With Multiple Systems

We are reaching out to remind participating contractors of an important program requirement related to HVAC installations in existing homes with **multiple heating and/or cooling systems**.

If you encounter a home with **multiple heating and/or cooling systems** serving the same premise address, **contact your Account Manager before offering or committing to any rebate or incentive**.

Examples include, but are not limited to:

- A home where the original square footage is heated by a gas furnace, and a later addition is served by a ductless mini-split.
- Homes with a combination of central HVAC, electric resistance heat, heat pumps, or ductless systems.
- Homes with multiple systems installed at different times or serving different zones within the same home.

These projects may require additional review to confirm eligibility and ensure rebates are applied correctly. Connecting with us early helps:

- Confirm rebate eligibility.
- Avoid delays or corrections during the application process.
- Ensure consistent program compliance.
- Reduce the risk of unexpected issues for both contractors and customers.

Contractors are strongly encouraged to contact their Account Manager to review installation details before presenting rebate information to the customer.

Thank you for your continued participation in the program and for helping us deliver a smooth experience for homeowners.

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