



UPCOMING HEATING AND COOLING (HVAC) DIAGNOSTIC TUNE-UP TRAININGS

In support of the residential Heating and Cooling (HVAC) program's cooling diagnostic tune-up offerings, DTE Energy is co-hosting a series of upcoming trainings with Consumers Energy. Field technicians, service managers and administrative staff are invited to participate in free trainings that cover:

- Dispelling the myths of diagnostic tune-up difficulty
- How to position diagnostic tune-ups as a value-added service for your customers
- Diagnostic tune-up requirements
- Non-invasive testing methods: not every tune-up requires gauges to be connected
- Safety protection
- Submission requirements
- Mobile App submissions

Why should I participate?

- Attendees of these Advanced Technical Trainings qualify for North American Technical Institute (NATE) and Building Performance Institute (BPI) Continuing Education Units (CEUs).
- Gain knowledge and expand your business to better meet customer expectations

Attend a convenient webinar time for you!

Introduction to Diagnostic Tune-Ups

Who Should Attend: Owners, Service Managers, Administrative Staff

Date	Start Time	End Time	Registration
4/09/2024	5 p.m.	6:30 p.m.	Register Here
4/10/2024	8 a.m.	9:30 a.m.	Register Here
4/11/2024	5 p.m.	6:30 p.m.	Register Here
4/12/2024	8 a.m.	9:30 a.m.	Register Here

Advanced Technical Training

Who Should Attend: Field Technicians, Service Managers

Date	Start Time	End Time	Registration
4/16/2024	5 p.m.	7:30 p.m.	Register Here

4/17/2024	8 a.m.	10:30 a.m.	Register Here
4/18/2024	5 p.m.	7:30 p.m.	Register Here
4/19/2024	8 a.m.	10:30 a.m.	Register Here

Thank you for your continued support of the DTE HVAC Program! Please contact the account advocate team or your account manager for additional support.

Thank you,

Account Advocate Team
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DTEHVAC@icf.com

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